

Summary of Comments Received by NTBCC regarding Number 13 Bus Service

Respondent	Use Service?	Retain Service?	Comments
1	Yes	Yes	I frequently travel from Bellevue to St Mary's Cathedral in the west end to help with activities there. I do try to cycle but greatly appreciate the 13 bus as being on a rare but very helpful East to West route. I only wish it ran on Sundays. I do acknowledge that it never seems busy, and a smaller vehicle would suffice, though the biggest expense is doubtless the driver.
2	No	Yes	I didn't know this service even existed till last week when I had time to look at the bus timetable in the bus shelter. Since the 42 was discontinued, I have missed having a direct service to Craighleith shopping centre and intend to use the number 13 occasionally, probably 2-3 times a month. But I wonder how many other people don't know of its existence. If passenger numbers are low, lack of publicity might be the reason.
3	No	No	I have lived in King Street since 2015 and I have never used this service, have no need to use it. I know no-one in the neighbourhood who uses this service.
4	Yes	Yes	Although I don't use the no.13 very frequently - maybe a couple of times every two weeks - I do find it valuable because it is the most convenient way for one to move across town east/west, rather than via north/south routes. So, I would be disappointed if the service were to be withdrawn.
5	Yes	Yes	I use Edinburgh bus 13 to get from Drumsheugh to Leith Walk /Dalmeny Street occasionally but regularly. The odd thing about this 'service' s that it doesn't seem to exist in the minds of "Transport for Edinburgh". It doesn't appear on the on-street tracker/electric timetable that has been rebuilt at vast £m expense. But 13 is pretty good at keeping to time.
6	Yes	Yes	I value this service and use it approx. once a month to visit Modern Art One and Two
7	No	Yes	I am familiar with this service and its route to Craighleith is very handy. But it does take a long roundabout way to get there and is not suitable for large bulky shopping. So, we use the car. But it's nice to know the 13 is there just in case, even though I am always amazed that it survives with so few people on board when I see it.
8	Yes	Yes	I used it recently when there was no direct route to where I was going Drummond Place to Terminus. Before then not very often. The bus I was on seemed quite busy.

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9	Yes	Yes	I use this bus every week or so to get to Craigleith shopping centre and the Gallery of Modern Art from Bellevue outside the Mansfield Traquair Centre. When I worked at the Gallery of Modern Art I used it twice a day. It's invaluable. Otherwise, it means taxi at £15 a trip.
10	Yes	Yes	I use this bus on a regular basis, from Great King Street to the West End and Modern 1. I would be very sorry to see the service disappear as in future years it would provide transport to Craigleith Shopping Centre.
11	Yes	Yes	I use the No.13 bus once every two weeks for volunteering at the Cathedral in Palmerston Place and also use it monthly to shop in the city.
12	Yes	Yes	I live in the Ravelston area and use the bus weekly to travel to Craigleith Retail Park for shopping. I do not drive, and the walk can be difficult when carrying a lot of groceries. This is a very useful service which I hope will continue.
13	Yes	Yes	I use the 13 bus fairly infrequently, usually to travel from March Road to Palmerston Place. I also get it from Drumsheugh or Queensferry Street if I can't get a 47 or 43 out of town. I find the 13 a really convenient bus, always friendly and the passengers are regular and seem to know each other. The route through Ravelston is a refreshing change from the main roads.
14	Yes	Yes	This bus, with its reliable hourly schedule, is a godsend for elderly people in the Ravelston/Murrayfield area and is easy to access for those with mobility issues. Not being a car driver, I myself use it regularly - for getting to Craigleith Retail Park to do the weekly shopping, for travelling into the West End for appointments and for going to and from the Art Galleries at the Dean Village. I live in a complex in Murrayfield with 40 flats, all of which are inhabited by retired, elderly and frail folk and thus know how much this bus service means to that sector of the population. Most are without cars and those that have them try not to use them for short trips having resolved to live in a more eco-friendly way. The loss of this service would be a very short-sighted development in an age when active travel is being encouraged.
15	No	Yes	Understand that the timetable for this bus has changed recently making it less convenient for school children to use. Suggest that the timetable is reconsidered to increase ability of children to use service.
16	Yes	Yes	This service is extremely valuable to the people served by its route. It would be devastating to lose this service. I use it at least 3 times a week.
17	Yes	Yes	I regularly use - 2-4 times per week. This is travelling in both directions generally from Mansfield Place to Easter Road or City Centre (and return journeys). It is an extremely useful service which

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			<p>has to some extent been affected in recent years by ongoing tram works and other road diversions but hopefully now getting back to a near normal service. It would further benefit users if CEC/ Edinburgh Coachlines could link to the service timetable on mobile phones.</p> <p>From my observations, the service is particularly well used by schoolchildren, senior citizens and workers. Its withdrawal would be unwelcome and perhaps contrary to the Council's own policies of encouraging people to use cars less - so please continue to support and further help the service by improving timetable access via phones and reducing diversions due to roadworks etc.</p>
18	Yes	Yes	<p>I use it weekly to go from Great King St to Ravelston Dykes/Strachan Rd. My wife and I always use it to visit Modern One and Modern Two Art Galleries. There is no other way to get there without using the service. Sometimes we use it for getting to Craigleith Shopping Centre from the New Town as the Lothian bus is no longer running to Craigleith.</p> <p>What other service will get visitors to the NGS modern art galleries or anywhere near St Georges School from the New Town? We hope it will be spared the axe and enable car-less residents to get around Edinburgh.</p>
19	Yes	Yes	<p>I've used it! Why: for various trips that are quasi-orbital, such as to get from Craigleith Retail Park</p> <p>How frequently: once every few months. Coincidentally went on the 13 to Craigleith yesterday. I did wonder if the bit onto part of Princes St is really necessary. But if they cut it out, they'd have to go via George St, which in turn might not be allowed medium-term etc.</p>
20	Yes	Yes	<p>I have used this service on an occasional basis to visit the Modern Art Galleries. Now that the galleries no longer have their own bus service linking the galleries in the City Centre with those in Ravelston, this is the only means of getting to galleries by public transport without a long walk. Should this option be better publicised to gallery visitors? Is there a better eastern terminus than Lochend given that this area is already served by many buses?</p>